



## **General conditions of tickets sale and access**

Access to the festival site implies the unconditional acceptance of the following conditions:

- 1.- You will only be able to access the festival site with the corresponding ticket presented through on-line support. Any ticket with evidence of forgery will authorize the organizer to deprive its bearer of access to the venue.
- 2.- The organization does not guarantee the authenticity of the ticket if it has not been purchased via Dice. The resale of the ticket is not allowed. The organization of the festival does not assume any responsibility in case of loss or theft of the ticket.
- 3.- The cost of distribution is not included in the price of the tickets, except at the festival box office.
- 4.- The organization reserves the right at any time to alter, modify or suspend the MIRA program. In case of cancellation of MIRA (except for fortuitous causes or force majeure) the full price of the tickets will be returned.
- 5.- The entry of any type of drink, food, or container or object that the organization considers dangerous or harmful is not allowed. The ticket gives the right to enter and leave the venue from the moment indicated by the organization.
6. The festival has a cloakroom, with a corresponding cost of € 2 for the service.

7. Attendees may be recorded by the organization and / or by the festival sponsors, in accordance with current legislation, and these graphic and / or audiovisual supports may be used by the organization and / or by the MIRA brands for the purpose to promote the festival.

8. The organization reserves the right of admission.

9. The organizer will have complaint forms available to the public in the places provided for by the regulations in force in case they are requested.

10. The personal data of the users of this website will be treated in accordance with current regulations on the protection of personal data.

### **Minors in the festival**

1. Children up to the **age of 12** (included) will be able to access the festival for free accompanied by their parent/s or legal guardian. From the ages of **13 to 15**, they must pay the entrance fee but will also have to be accompanied by their parent/s or legal guardian. **From the age of 16**, they will be able to access the venue without the need for any authorisation.

2. The accompanying parent/s or legal guardian will have to show ID and Family Book or a legal document stating their relationship with the minor/s. In the case of the person accompanying the minor/s being neither the parent/s nor the legal guardian, he/she will have to show an authorisation signed by the parent/s or legal guardian, along with a photocopy of the parent/s or legal guardian's ID and Family Book.

3. In both cases, the person responsible for the minor/s will have to sign a document exonerating the festival's organisation from any kind of responsibility. This document will be available at the entrance to the venue. Minors will be given an identification wristband.